

# AMERICAN EXPRESS presents BST HYDE PARK

## KEY

- ACCESSIBLE GROUND LEVEL VIEWING AREA
- ACCESSIBLE VIEWING PLATFORM
- ACCESS CUSTOMER SERVICE HUB
- ACCESSIBLE TOILETS
- BAR
- BABY CHANGE
- BIKE PARK
- BOX OFFICE, GUEST LIST, ACCREDITATION
- BOX OFFICE - TICKET UPGRADES
- BLUE BADGE SHUTTLE PICK UP/DROP OFF
- CLOAKROOM (FOR GARDEN CUSTOMERS ONLY)
- COMMUNITY INFO
- CUSTOMER SERVICE HUB
- FIRST AID
- FOOD TRADERS
- MEETING POINT
- MERCHANDISE
- TOILETS
- URINALS
- WATER POINT
- WATER BAR
- WELFARE, LOST PROPERTY, INTERNAL MEETING POINT
- PHONE CHARGING, QUIET SPACE
- VODAFONE CHARGING STATIONS
- HEARING LOOPS will be fitted at: Accreditation, Box Offices, The Access Customer Service Hub, Garden Entrance - ticket upgrade and The Welfare Tent.

## Access Information

**Toilets:** Accessible Toilets are located at the Accessible Entrance, the Access Hub, the Rainbow Stage Viewing Platform and the Welfare Area. These toilets will not require a radar key but are reserved for customers with Access requirements only. Additional accessible toilets will also be available on site. For the most up to date information on the location of these toilets and how to access them, please visit the Access Hub or check the Accessibility section of the website.

**Lowered Counters:** There will be lowered counters at the box office and where possible at bars, merchandise stands, and some food outlets.

**Travel:**  
Marble Arch to Accessible Entrance: 660m (8min)

Hyde Park Corner Tube to Accessible Entrance: 1130m (14min) along level hard standing path

Knightsbridge Tube to Accessible Entrance: 970m (12min)

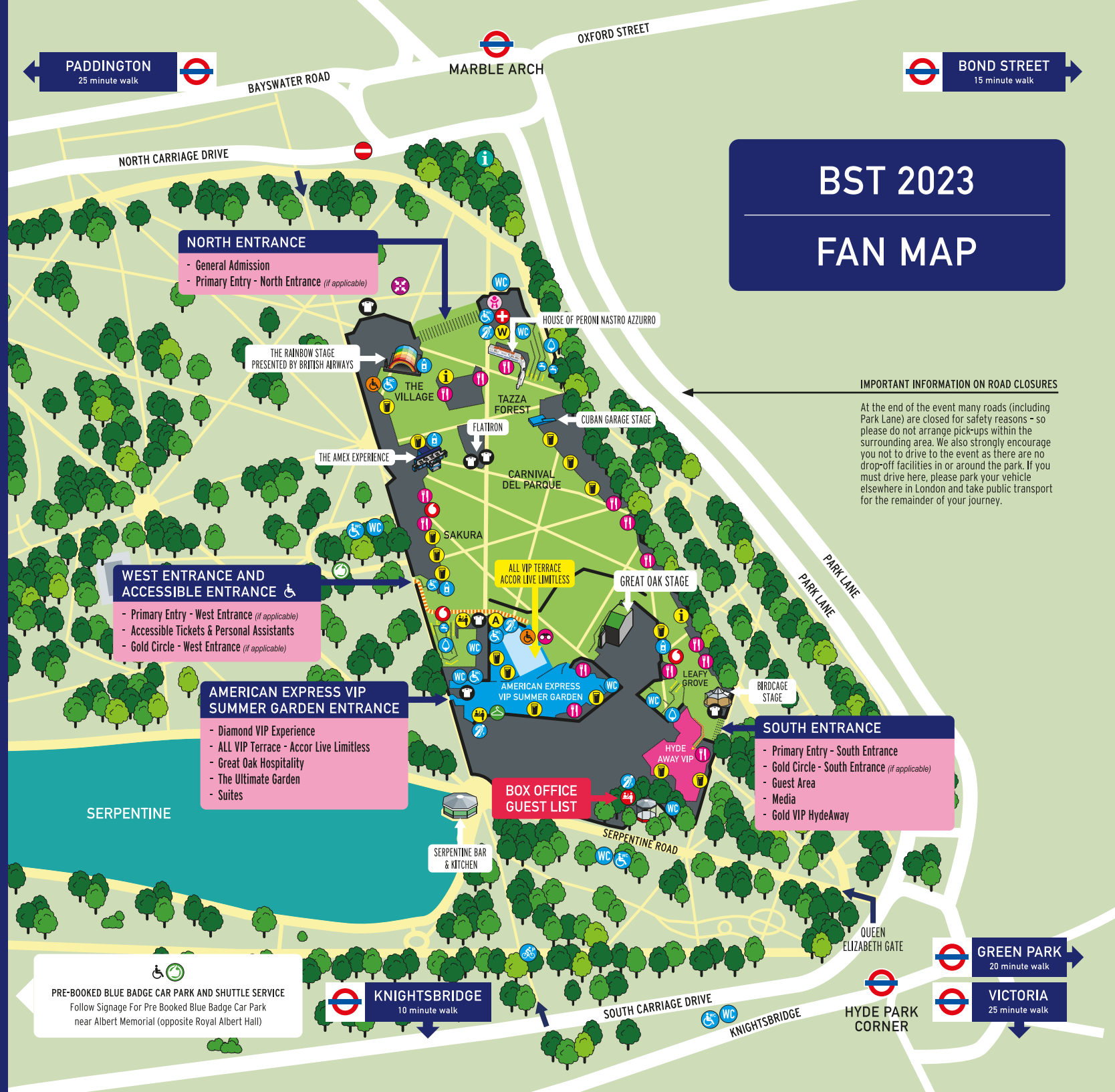
Green Park Tube (step free) to Accessible Entrance: 1800m (23min)

All TFL buses have level access & are able to accommodate one wheelchair user.

**Terrain:** All access to the site entrances is along level hard standing paths apart from a gentle gradient from Serpentine Road to the Accessible entrance. Please note there are no benches on the west side of the site but there are a number of rest stops along Serpentine Road from Hyde Park Corner.

Accessible paths are available from the Accessible Entrance to the Viewing Platform, although accessible ticket holders can also choose to enter through the North, South or West Entrances.

For any accessible info not shown on this map, please ask at The Access Customer Services Hub. Our Access Manager will be based here and will also be contactable on radio during the event.



## BST 2023 FAN MAP

### IMPORTANT INFORMATION ON ROAD CLOSURES

At the end of the event many roads (including Park Lane) are closed for safety reasons - so please do not arrange pick-ups within the surrounding area. We also strongly encourage you not to drive to the event as there are no drop-off facilities in or around the park. If you must drive here, please park your vehicle elsewhere in London and take public transport for the remainder of your journey.

**PRE-BOOKED BLUE BADGE CAR PARK AND SHUTTLE SERVICE**  
Follow Signage For Pre Booked Blue Badge Car Park near Albert Memorial (opposite Royal Albert Hall)

**KNIGHTSBRIDGE**  
10 minute walk

HYDE PARK CORNER

**GREEN PARK**  
20 minute walk

**VICTORIA**  
25 minute walk